



Lifestyles® International Holdings Corporation Online Privacy Statement

v12.22

Lifestyles International Holdings (“Lifestyles”, “Company”, “we”, “our”, “us”) is committed to respecting your privacy and safeguarding your personal information when accessing www.lifestyles.net and/or any associated affiliate sites from Lifestyles (the “Site”). As part of this commitment to you, we want you to be informed regarding the information that may be collected from you when visiting our websites, how your personal information is being used and secured, and how you may contact us to update or edit your personal information. Lifestyles operates in compliance with the **Freedom of Information and Protection of Privacy Act (FIPPA)**.

Collection of Personal Information

Lifestyles collects personal information when you:

- Purchase Lifestyles products or services through the website;
- Request Lifestyles e-mail communications;
- Request an Independent Distributor or local office to contact you;
- Provide us with feedback or suggestions.

To access online ordering through our websites, submitting online applications, or to receive e-mail communications, we collect contact information such as your name, address, telephone number, and may also collect certain optional demographic information, such as your date of birth and gender. To purchase Lifestyles products or services through our websites, we collect your credit card information and address for shipping, which is properly secured as outlined in the security portion of the Lifestyles privacy act.

Use of Personal Information

The personal information you provide us when you access Lifestyles websites, or consent to receiving e-mail communications, is used to identify who you are and to provide you with the information you have requested. This may include information regarding Lifestyles products, our business opportunity, local incentives or promotions, website features, and information about corporate or local events. Any credit card and shipping address information you provide is used solely to process any orders you place for Lifestyles products offered through the website or for communication purposes from Lifestyles exclusively. The survey and feedback information you provide may be used to address your needs, such as to understand your product preferences and to determine how Lifestyles products, services & websites can be improved.

Data Retention

All Personnel Records made or used (including, but not limited to, application forms submitted by applicants, purchases, compensation) must be preserved for at least 10+ years from the date of making the record or the personnel action involved.

Security of Personal Information

Lifestyles operates secure data networks protected by password and industry standard firewalls. We are committed to protecting your sensitive information by securing it from unauthorized access, use or disclosure through SSL encryption software. We will maintain strict confidentiality of all personal information collected, and will only disclose such information to Lifestyles employees and affiliate offices for internal purposes only those who may require such information for the purposes outlined in the use the Lifestyles privacy policy.

Disclosure of Personal Information

In compliance with the **Freedom of Information and Protection of Privacy Act (FIPPA)** as expressly set out in this privacy statement, we will not sell, transfer or otherwise disclose any of your personal information to any third party without your prior knowledge and consent, except where breach of contract, legality issues regarding violation of policies and procedures, or otherwise required by law.

Consent

Lifestyles respects your online privacy. By accessing our websites, you consent to the collection and use of this information by Lifestyles in a manner consistent with the guidelines stated in this online privacy statement.

Cookies

Cookies are small pieces of information that may be stored on your computer hard drive for ease of recognizing your information when you return our website or to provide you with a user-friendly experience. Lifestyles cookies do not contain any sensitive information such as legal name or credit card information. However, we cannot control or be responsible for third parties using cookies and the distribution of the information thereof. Most web browsers allow you to erase or block cookies, however please note that you may not be able to access certain areas of our websites, or experience the true benefits of Lifestyles when disabling cookies from your web browser.

Links to Lifestyles Independent Distributor PBC websites

This online privacy statement applies to Lifestyles International Holdings Corporation and its affiliate offices world-wide. Lifestyles Independent Distributors may also operate their own websites through their Personal Business Center (PBC). Independent Distributor websites in the Lifestyles Personal Business Center are by Lifestyles, and although we strictly enforce our online privacy policy, each Independent Distributor is liable for their own personal websites and the collection and usage of personal information.



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Third Party Websites

Lifestyles websites may include links to other third-party websites, Payment Gateway and Tax Authorities. As these linked sites have separate and independent privacy policies and practices, we cannot assume responsibility or liability for the manner in which the organizations collect, use or disclose and otherwise treat your personal information.

Children's Privacy

You must be 18+ years or older to become a Lifestyles member. Our Service does not address anyone under the age of 18 ("Children"). We do not knowingly collect personally identifiable information from anyone under the age of 18. If you are a parent or guardian and you are aware that your Child has provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from children without verification of parental consent, we take steps to remove that information from our servers.

Revisions to the Lifestyles Privacy Policy

This privacy statement is effective December 09, 2022. Lifestyles reserves the right to modify or revise this privacy policy at any time and will become effective immediately upon notice. Changes to this privacy policy may be provided to you through several forms of communication, including posting the most recent version on our websites.

Contact Us

If you have any questions or comments about this privacy statement or wish to contact us to update your personal information, please e-mail Customer Service at usa@lifestyles.net or call us toll-free at 1-844-INTRA-4-U (468-7248).